



# Medical Provider Newsletter

Volume 8, Number 2



*An electronic newsletter for EMI Health medical providers • [www.emihealth.com](http://www.emihealth.com)*

## Meet our new provider relations representative

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We are pleased to introduce the new provider relations representative for the Central Region (Utah, Juab, and Tooele Counties). Trisha Burk brings a wealth of customer service, communication, and organizational skills. For the past two years, she has worked in EMI Health's accounting department. Trisha is a tremendous asset to our team, and we are confident that you will find her knowledge and experience to be a great benefit to our providers as well. Trisha is an avid Oklahoma State University football fan.

## Changes to tax Identification verification requirements

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In order to ensure that our provider records are correct and to provide you with an accurate 1099 at the end of the year, we require all providers to submit a copy of their CP 575 or 147C letter upon initial credentialing and when adding or changing a Tax Identification Number (TIN). The letters are not required for re-credentialing.

- ◆The CP 575 is a letter you receive from the Internal Revenue Service (IRS) granting your Employer Identification Number (EIN). Replacement CP 575 letters cannot be generated; however, the 147C letter contains the same information as the CP 575.
- ◆The 147C letter is a form from the IRS that verifies your business information, including legal name, address, and EIN/TIN. To obtain a 147C letter, an IRS-authorized representative (usually the business owner or accountant) will need to call the IRS at 1-800-829-4933.

The IRS requires the name on tax-related documents match exactly to the name your practice uses when taxes are reported. Providing EMI Health with your CP 575 or 147C letter will ensure that your 1099 meets this requirement.

## Affiliated Managed Care Plans accessing Network Care

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Remember, when you see the Network Care logo on a patient's ID card, this indicates coverage through an Affiliated Managed Care Plan (AMCP) under the terms of your provider agreement with EMI Health.



Of course, a patient's eligibility status may change over time, so we recommend that you confirm eligibility directly with the AMCP. Claims questions should also be directed to the AMCP. A complete list of AMCPs may be accessed through your My EMI Health account. Call your EMI Health provider relations representative with any contracting or credentialing questions.

## Provider Relations Contacts

### Urban Region

Northern Salt Lake County (north of Murray)

#### Lauren Ziska

(801) 270-2950 or (800) 662-5850 ext. 2950  
lziska@emihealth.com

Southern Salt Lake County (from Murray south)

#### Natascha Allen

(801) 270-2821 or (800) 662-5850 ext. 2821  
nallen@emihealth.com

### North Region

(Box Elder, Davis, Morgan and Weber Counties)

#### Nancy Hansen

(801) 270-2928 or (800) 662-5850 ext. 2928  
nhansen@emihealth.com

### Central Region

(Utah, Juab and Tooele Counties)

#### Trisha Burk

(801) 270-2909 or (800) 662-5850 ext. 2909  
tburk@emihealth.com

### Southern & Rural Region

(Beaver, Cache, Carbon, Daggett, Duchesne, Emery, Garfield, Grand, Iron, Kane, Millard, Piute, Rich, San Juan, Sanpete, Sevier, Summit, Uintah, Wasatch, Washington and Wayne Counties)

#### Emily Harenberg

(801) 270-2951 or (800) 662-5850 ext. 2951  
eharenberg@emihealth.com

**For questions regarding NPI and EDI, TIN/address updates, or claims status**

Call (801) 262-7975 or (800) 644-5411