



## Dental Provider Newsletter

Volume 14, Number 2



### Meet our new provider relations representative

We are pleased to introduce the new provider relations representative for the Southern Salt Lake County Region (from Murray south). JanaLynn Pearce has several years' experience in the health insurance industry and working in a dental office. For the past six months, she has worked on EMI Health's Provider Assistance line. JanaLynn has a master's degree from Brigham Young University and is a nationally certified phlebotomist. She is a tremendous asset to our team, and we are confident that you will find her knowledge and experience to be a great benefit to our providers as well.

### Updated provider manual online

We've recently updated our administrative manual. To access the manual, go to the Provider Forms section of our website at [www.emihealth.com](http://www.emihealth.com) and select Dental Provider Manual.

While you're there, you can also subscribe to receive this newsletter online and register your My EMI Health account for around-the-clock access to eligibility, benefit, and claims information.

### National Provider Identifier (NPI) basics

**Type 1:** Individual providers are each required to obtain a Type 1 (individual) NPI. An individual is eligible for only one Type 1 NPI, and Type 1 NPIs may not be shared among providers in an organization.

**Type 2:** Providers who are organizations, including dental groups and individuals who have incorporated their practices, must also obtain a Type 2 (organizational) NPI. Large corporations may have subparts that need to be uniquely identified with their own Type 2 NPIs.

**Billing:** When submitting claims, the individual Type 1 NPI is used to identify the provider who performed the service, while the organizational Type 2 NPI identifies the entity to be paid.

### Urban Region

Northern Salt Lake County (north of Murray)

#### Lauren Ziska

(801) 270-2950 or (800) 662-5850 ext. 2950  
lziska@emihealth.com

Southern Salt Lake County (from Murray south)

#### JanaLynn Pearce

(801) 270-2821 or (800) 662-5850 ext. 2821  
jpearce@emihealth.com

### North Region

(Box Elder, Davis, Morgan and Weber Counties)

#### Nancy Hansen

(801) 270-2928 or (800) 662-5850 ext. 2928  
nhansen@emihealth.com

### Central Region

(Utah, Juab and Tooele Counties)

#### Trisha Burk

(801) 270-2909 or (800) 662-5850 ext. 2909  
tburk@emihealth.com

### Southern & Rural Region

(Beaver, Cache, Carbon, Daggett, Duchesne, Emery, Garfield, Grand, Iron, Kane, Millard, Piute, Rich, San Juan, Sanpete, Sevier, Summit, Uintah, Wasatch, Washington and Wayne Counties)

#### Emily Harenberg

(801) 270-2951 or (800) 662-5850 ext. 2951  
eharenberg@emihealth.com



**For questions regarding NPI and EDI, TIN/address updates, or claims status**

Call (801) 262-7975 or (800) 644-5411

(800) 662-5850    FAX (801) 269-9734    [emihealth.com](http://emihealth.com)

852 East Arrowhead Lane  
Murray, Utah 84107-5298

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