

Diabetes Management



What is covered by my EMI Health Plan?

In order to provide you with trusted and reliable sources for your diabetes management needs and to help lower your costs, EMI Health medical plans cover diabetic supplies under your major medical benefit (not the prescription drug benefit.) Here are some common coverages. Contact customer service for the specifics of your plan.

Major Medical Benefits

- Most EMI Health plans cover the following supplies under the Medical Supplies & Equipment benefit. Refer to the Diabetic Testing Supplies (90-day supply) line item of your benefit summary for your member cost-share.
 - Blood sugar (glucose) test strips
 - Lancet devices and lancets
- EMI Health has contracted providers for diabetes testing supplies. Testing supplies obtained through any other provider (including pharmacies) may not be covered; or if covered, will be subject to your Non-Participating Provider benefit option. The participating suppliers are
 - Edgepark / Cardinal - 877-215-2568
 - Byram Healthcare - 800-775-4372
 - JQ Medical Supply - 801-942-8582
- The following items are covered under the Durable Medical Equipment benefit. See your benefit summary for your member cost-share.
 - Therapeutic shoes or inserts
 - Insulin pump and insulin pump supplies, subject to preauthorization criteria and plan review
 - Continuous Glucose Monitoring Systems (CGMS) and sensors, subject to preauthorization criteria and plan review

Prescription Drug (Pharmacy) Benefits

- Insulin is covered under the pharmacy benefit. You may receive up to a 30-day supply (maximum of two vials) per retail copayment or up to a 90-day supply (maximum of six vials) per mail-order copayment. If necessary, additional vials may be purchased by paying an additional copayment. Please refer to the Prescription Drug section of your benefit summary for your member cost-share.
- Prescription medicines for diabetes are covered under the pharmacy benefit. This includes Glucagon, GLP1 agents (i.e., Byetta, Bydureon, Tradjenta) and oral agents for Type 2 diabetes (i.e., Glucophage, Avandia, Amaryl).

Blood sugar testing monitors, glucose control solutions, and weight loss medications are NOT covered under the medical or pharmacy benefit.

For information regarding your benefits, call customer service at 801-262-7475 or toll free at 800-662-5851.

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