



## Dental Provider Newsletter

Volume 12, Number 4



### **Meet our new provider relations representative**

---

We are pleased to introduce the new provider relations representative for the Southern Salt Lake County Region (Murray and south). Natascha Allen brings a wealth of experience working in provider offices and a degree in medical billing and coding from LDS Business College. Natascha is a tremendous asset to our team, and we are confident that you will find her knowledge and experience to be a great benefit to our providers as well.

### **The EMI Health ID card contains a wealth of information**

---

September 1 marks the beginning of a new plan year for many EMI Health groups, particularly school districts. Please remember to review your patients' member ID cards - front and back - for important benefit and claims submission information. Additional eligibility, benefit, and claim details are available through your My EMI Health account.

### **Please keep us posted**

---

Moving? Changing TINs? Got a new phone number? The sooner you let us know, the sooner we can update our system and avoid any delay in the processing of your claims and ensure that our members always know where to find you. If a provider leaves your practice, please let us know that as well. If you haven't checked your listing on our provider directory recently, please visit <https://www.emihealth.com> or use the EMI Health provider search mobile app to confirm that all of your contact information is correct. If you have any updates, notify your provider relations representative (see page 2).

### **Help your patients maximize benefits by referring in-network**

---

EMI Health's insureds will receive maximum benefits when they are referred to participating specialists and facilities, when necessary; and participating providers agree to refer EMI Health's insureds to other participating providers. You may access the most up-to-date provider listing on our website at [www.emihealth.com](http://www.emihealth.com) or using the EMI Health provider search mobile app.

### Urban Region

Northern Salt Lake County (north of Murray)

#### Lauren Ziska

(801) 270-2950 or (800) 662-5850 ext. 2950  
lziska@emihealth.com

Southern Salt Lake County (from Murray south)

#### Natascha Allen

(801) 270-2821 or (800) 662-5850 ext. 2821  
nallen@emihealth.com

### North Region

(Box Elder, Davis, Morgan and Weber Counties)

#### Nancy Hansen

(801) 270-2928 or (800) 662-5850 ext. 2928  
nhansen@emihealth.com

### Central Region

(Utah, Juab and Tooele Counties)

#### Gary Southern

(801) 270-2909 or (800) 662-5850 ext. 2909  
gsouthern@emihealth.com

### Southern & Rural Region

(Beaver, Cache, Carbon, Daggett, Duchesne, Emery, Garfield, Grand, Iron, Kane, Millard, Piute, Rich, San Juan, Sanpete, Sevier, Summit, Uintah, Wasatch, Washington and Wayne Counties)

#### Emily Harenberg

(801) 270-2951 or (800) 662-5850 ext. 2951  
eharenberg@emihealth.com



**For questions regarding NPI and EDI, TIN/address updates, or claims status**

Call (801) 262-7975 or (800) 644-5411

(800) 662-5850    FAX (801) 269-9734    [emihealth.com](http://emihealth.com)

852 East Arrowhead Lane  
Murray, Utah 84107-5298

Smart Benefits  
**EMI HEALTH**<sup>TM</sup>