



## Dental Provider Newsletter

Volume 12, Number 2



### **Join us at the Utah Dental Association Convention**

The UDA Convention is just around the corner. Visit us at Booth 640 and meet your provider relations team. The convention will be held on April 21 and 22 at the Salt Palace Convention Center in downtown Salt Lake City. This convention offers networking and training opportunities for the entire team, including dentists, hygienists, assistants, and office staff. If you haven't yet registered, you can do so at [www.uda.org](http://www.uda.org). We hope to see you there!



### **Updated provider manual online**

We've recently updated our online administrative manual. To access the manual, go to the Provider Forms section of our website at [www.emihealth.com](http://www.emihealth.com) and select Dental Provider Manual.

While you're there, you can also subscribe to receive this newsletter online and register your My EMI Health account for around-the-clock access to eligibility, benefit, and claims information.

### **Please keep us posted**

Moving? Changing TINs? Got a new phone number? The sooner you let us know, the sooner we can update our system and avoid any delay in the processing of your claims and ensure that our members always know where to find you. If a provider leaves your practice, please let us know that as well. If you haven't checked your listing on our provider directory recently, please visit <https://www.emihealth.com> or the EMI Health mobile app to confirm that all of your contact information is correct. If you have any updates, notify your provider relations representative (see page 2).

### Urban Region

Northern Salt Lake County (north of Murray)

#### Lauren Ziska

(801) 270-2950 or (800) 662-5850 ext. 2950  
lziska@emihealth.com

Southern Salt Lake County (from Murray south)

#### Laura Lewon

(801) 270-2821 or (800) 662-5850 ext. 2821  
llewon@emihealth.com

### North Region

(Box Elder, Davis, Morgan and Weber Counties)

#### Nancy Hansen

(801) 270-2928 or (800) 662-5850 ext. 2928  
nhansen@emihealth.com

### Central Region

(Utah, Juab and Tooele Counties)

#### Gary Southern

(801) 270-2909 or (800) 662-5850 ext. 2909  
gsouthern@emihealth.com

### Southern & Rural Region

(Beaver, Cache, Carbon, Daggett, Duchesne, Emery, Garfield, Grand, Iron, Kane, Millard, Piute, Rich, San Juan, Sanpete, Sevier, Summit, Uintah, Wasatch, Washington and Wayne Counties)

#### Emily Harenberg

(801) 270-2951 or (800) 662-5850 ext. 2951  
eharenberg@emihealth.com



**For questions regarding NPI and EDI, TIN/address updates, or claims status**

Call (801) 262-7975 or (800) 644-5411

(800) 662-5850    FAX (801) 269-9734    [emihealth.com](http://emihealth.com)

852 East Arrowhead Lane  
Murray, Utah 84107-5298

Smart Benefits  
**EMI HEALTH**<sup>TM</sup>