

# Provider Search



## Find in-network providers. Save money.

For a complete listing of participating providers and facilities, visit [emihealth.com](http://emihealth.com)

## Search for Medical Providers

With EMI Health, you'll access the Cigna networks of facilities and providers.

### Cigna PPO

The Cigna PPO network is the largest with nationwide coverage.

### Cigna LocalPlus

The LocalPlus network is a narrow network with deeper discounts and is focused in specific geographic areas (zip codes).

### Open Access Plus (OAP)

The OAP network is available when a provider or facility cannot be found using the LocalPlus Network. If you receive services from an OAP provider while in a LocalPlus service area, your claim will be processed as Out of Network.

## Search Tips

First, go to [emihealth.com](http://emihealth.com) and click on **Provider Search** along the upper part of the home page.

- Now, select **Medical** and choose **Care Plus** as your plan and **pick the state** you'd like to search.
- Click your plan network logo (**Cigna PPO** or **Cigna LocalPlus**). You'll be redirected to Cigna's site.
- Now, enter your Search **Location**<sup>1</sup> and pick your plan using the orange **Pick**<sup>2</sup> button.
- This will open a new box where you can select your Medical Plan (**PPO** or **LocalPlus**).
- In the **Search**<sup>3</sup> field, enter the doctor, specialty, or facility you would like to search and press **Enter**.

The screenshot shows a search interface with three main sections: 'SEARCH LOCATION:', 'SELECT A PLAN:', and 'SEARCH:'.  
1. 'SEARCH LOCATION:' contains a text input field with 'Phoenix, AZ' and a 'Use my current location' link below it.  
2. 'SELECT A PLAN:' contains an orange 'PICK' button with a dropdown arrow, and two options: 'Medical: PPO, Choice Fund PPO' and 'Dental: No Plan Selected'.  
3. 'SEARCH:' contains a large text input field with the placeholder 'E.g. Dr. Smith, general dentist, hospital' and a search icon. Below the field is a link: 'Looking for a provider or specialty ("primary care provider," "oral surgeon")? Browse the A-to-Z glossary'.

## Open Access Plan (OAP)

If the LocalPlus search doesn't return results, Open Access Plus (OAP) is the next level.

- You'll first need to switch the plan. Do this by clicking the orange **Pick**<sup>2</sup> button.
- This will open a box where you will click on **Medical Plans** and select: **"Open Access Plus, OA plus, Choice Fund OA Plus"**.
- Now you can find a provider by entering the provider name and pressing **Enter**.

[Dental and Vision provider search instructions on the other side](#) ➔

# Dental & Vision Search Tips

Go to **emihealth.com** and click on **Provider Search** along the upper part of the home page.

- Select **Dental** or **Vision** and choose your plan. Plan options are here ----->
- Pick the state in which you'd like to search.
- Now, enter your provider's details and click the **Search** button.

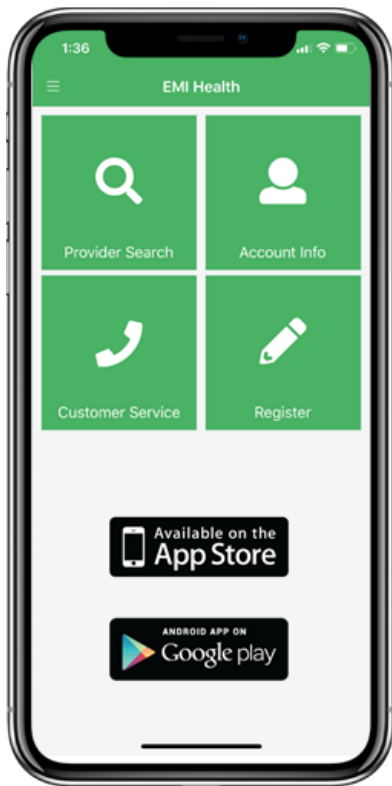
Dental	Vision
Premier (Choice)	Opticare
Advantage/Advantage Plus (Choice)	VSP Choice
Value	VSP Choice Plus
Summit	
Summit Plus	

That's all there is to it!

You will see a list of participating providers along with their contact information, address, and the ability to map the location of their offices.

You can also download the results as a PDF to keep or take with you.

## Download the mobile app to search on the go.



In addition to being another convenient way to search for providers and facilities, the EMI Health mobile app allows you to do even more.

- Access your ID Card from anywhere at any time.
- View your EOBs and search by person, service, date, and more.
- View and download your plan grids so you always know the benefits you have.
- Access current and past issues of the Hope Health newsletter.
- Update your profile information like email address, password, or security questions.



**Scan to Download**

### Questions?

As always, we are here to help.

**Call customer service at  
800-662-5851**

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