

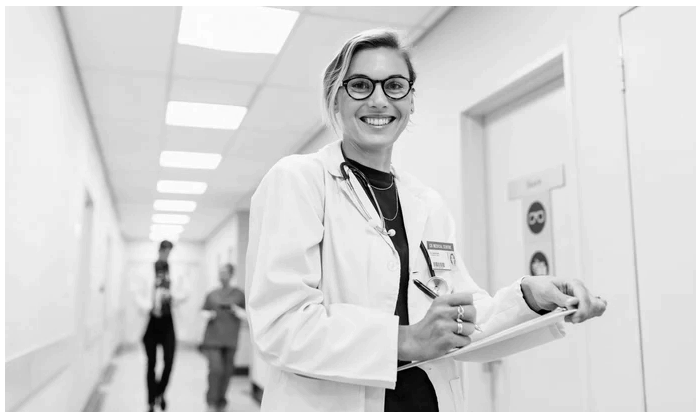
MEDICAL PROVIDER NEWSLETTER



Help your patients maximize benefits by referring in-network

EMI Health's insureds will receive maximum benefits when they are referred to participating providers. As a participating provider, **you agree to refer EMI Health insureds to other participating providers and facilities.** This includes outpatient surgical centers, radiology, and laboratories. EMI Health participating laboratories include LabCorp, Quest Diagnostics, and Intermountain Central Laboratory. You may access the most up-to-date provider listing on our [website](#) or by using the EMI Health mobile app.

It is important to note that **EMI Health requires facilities to be accredited through recognized accrediting organizations**, e.g. NCQA and URAC, to receive payment from an EMI Health plan. Accreditation is a process of review that allows healthcare facilities to demonstrate their ability to meet standards established by a recognized accreditation organization. The accreditation review process examines organizational structure, policies and procedures, and legal compliance, with a focus on patient safety and quality of care. While a facility may not be legally required to obtain accreditation, EMI Health requires it in order to receive payment from its health plans.



Check your provider forms

EMI Health regularly updates our provider forms, so please be sure to **check with your provider relations representative to ensure you are using the correct forms**. You can help us process your requests promptly and efficiently.

Reminder: claims mailing address

Please be aware that **our claims mailing address is not our headquarters location**. See below for the address for mailing paper claims.

EMI Health

P.O. Box 21482

Eagan, MN 55121

In addition, **claims that do not include attachments must be submitted electronically**. We work with all major clearinghouses that submit through the Utah Health Information Network (UHIN). EMI Health's payer ID is SX110. It's possible your clearinghouse may assign us a custom payer ID. If you are searching by name, your clearinghouse may have us listed as EMI Health, EMIA, or Educators Mutual. Of course, you also have the option to submit EDI claims directly through UHIN. For more information on that option, contact UHIN at www.uhin.org or 877-693-3071.

New provider relations representatives

We are pleased to introduce two new provider relations representatives. **Brooke Anderson** will be covering Utah's medical southern region, and **Andrew Bunnell** will be covering Utah's medical northern region. We are excited to welcome them to the team, and we are confident that they will be great partners to you as well. For a

full listing of EMI Health provider relations representatives and their contact information, visit our [website](#).



banderson@emihealth.com
801-270-2836



abunnell@emihealth.com
801-270-2951

Reminder

We are committed to providing our members with accurate network information and processing your claims as quickly and accurately as possible. To support this effort, please **notify EMI Health as soon as possible of any upcoming changes to your address, phone number, Tax Identification Number (TIN), your availability to accept new patients, or your office's list of providers.** If you haven't checked your listing in our provider directory recently, visit our website or use the EMI Health mobile app to confirm that your information is correct.



EMI Health, 5101 S. Commerce Drive, Murray, UT 84107, United States, (800) 662-5851